



## River Dart Country Park

Holne Park, ASHBURTON, DEVON, TQ13 7NP, ENGLAND

### Summary

PENNANT RATING



DESIGNATOR

Caravan & Camping

QUALITY SCORE

89%

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DATE OF INSPECTION

22 May 2023

TYPE

Day Inspection

INSPECTOR

James Hartley

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CONTACT

Joe Waymouth


Camping Manager

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There is so much to admire at River Dart Country Park, not least of which being the stunning location with the mature woodlands providing a magnificent backdrop from anywhere on the park. Great to see such a natural and unspoilt approach here with minimal impact upon the natural landscape, no doubt a quality which is much appreciated by guests. Mowing on going at the time of visiting, all of which helps ensure the best of first impressions with no parts of the site looking in any way neglected. Amenity blocks very well maintained with diligent cleaning and no issues of any concern. A useful range of additional facilities on offer here and hence broadening the appeal. Overall, a conscientiously run operation for which a classification at Four Pennants is retained with a Quality Score of 89%.

# Provision of Services & Facilities

You must provide all the services and facilities for Caravan & Camping minimum entry (one Pennant) and additionally any services and facilities required for your target pennant rating. These are listed below in the same order as the Quality Standards booklet.

There are certain services and facilities, which are deemed "Key" (marked with the  symbol in the table below), and these are the most significant in terms of guest expectation. The absence of any of these may delay confirmation of your pennant rating. In the details below these are marked in bold.

There are other services and facilities, which are deemed "Additional", and these are less significant in terms of guest expectation. A commitment to address these will generally allow confirmation of your pennant rating.

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## GENERAL

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### Site

Meet 

- Adequate clearly signed refuse disposal arranged.
- Entrance and access roads of adequate width and surface.
- Reception office with opening hours and warden contact details clearly displayed if closed.
- Location of emergency telephones clearly displayed and whereabouts of on-site or nearest public telephone, if mobile signal is poor.
- A quality shop on site or nearby is desirable.
- Planning permission: insurance to include public liability; local Fire Authority approval; food hygiene rating displayed, if public food operation provided; and other statutory requirements for additional activities such as gyms and swimming pools are required.

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## CARAVAN & CAMPSITE

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### Pitches

Meet 

- No more than 25 pitches per campable acre.
- At least 5% of pitches allocated for tourers.
- Individual electric hook up points should be provided to 50% of pitches.
- Hard standings, wheel runs and/or firm level ground should be provided for 10% of pitches.



### Amenities Block

Meet 

- An adequate drinking water supply & reasonable drainage
- Quality and upmarket toilet facilities, ideally in all blocks and heated October to Easter
- Hot & cold water to every basin.
- Toilet blocks to be lit externally.
- Dishwashing facilities, covered and lit.
- To contain mirrors, shelves & hooks, shaver/hairdryer points, lidded waste bins in ladies toilets, un-cracked toilet seats, soap and hand dryer/towels.
- Spacious vanity-style WHBs ideally in all blocks, at least 2/25 pitches/gender, ideally some in cubicles.
- Fully-tiled or equivalent showers ideally in all blocks, with dry areas, shelves and hooks, doors (not curtains) min 1/30 pitches/gender. Should be free.
- Ideally some WC/WHB cubicles or a fully serviced cubicle (family room/disabled (not Radar)).
- Baby-changing facilities, unless site geared to adults.



## Other Site Facilities

Meet 

- Chemical disposal facility, ideally with running water (not applicable if tents only).
  - An automatic laundry with some drying facilities.
  - Children's playground is desirable with equipment, games room and/or recreation area, unless the site is geared towards adults.
  - Parks should have CCTV and security barriers.
  - A late arrivals area is desirable, ideally with electric hook up.
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## Useful Numbers

### Customer Support

All establishment enquiries, including inspections, reports, ratings, signage, training and consultancy, logo requests

01256 844455

AAHotelServices@aamediagroup.co.uk

### Hotel Services Marketing

On and offline promotional opportunities, award event enquires

01256 338373

### Hotel Services Accounts

All financial and payment enquiries

01733 207324

AACreditControl@aamediagroup.co.uk

## Useful Links

### Online Details Portal

Update your profile page on the AA's travel website [RatedTrips.com](http://RatedTrips.com); add up to 20 photographs and showcase your facilities.

[www.ratedtrips.com/update](http://www.ratedtrips.com/update)

### Business Support

Advice and support for your business, including training opportunities and discounts.

[www.ratedtrips.com/business-support](http://www.ratedtrips.com/business-support)